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| Ivana Wulff | 6187081288  **ivana.wulff@gmail.com**  **1680 Linden Park Lane**  **Aurora, Illinois 60504** |

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| Professional Summary | Gifted General Manager with excellent team building and leadership abilities honed over career in Hospitality industry. Delivers high-quality service and consistent business results with resourceful approach to handling routine and complex challenges. Achieves short- and long-term objectives with successful strategic planning and performance optimization skills. |

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| Skills | |  |  |  | | --- | --- | --- | | Business administration | Risk mitigation | Loss prevention | | Employee training | Risk management | Budget coordination | | Project management | Operations oversight |  | |

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| Experience | **General Manager**  Hampton Inn By Hilton I55, Joliet, Illinois , **Jun 2020 - Current**   * Implemented successful training and recognition programs to boost employee morale and reduce turnover. * Deployed solid promotional and budget control strategies to achieve revenue and profit targets. * Protected assets, set access policies, and monitored security to structure operations and maximize strengths.     **Assistant General Manager**  Courtyard By Marriott, St. Charles, Illinois , **Jun 2019 - Jun 2020**    **Assistant General Manager**  Hampton Inn By Hilton I80, Joliet, Illinois, **Feb 2018 - Jun 2019**    **Guest Service Manager**  Hampton Inn and Suites by Hilton, St. Charles, Illinois, **Feb 2015 - Feb 2018** |

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| Education | Bachelor of Early Childhood Education  KF College Scheinfeld, Scheinfeld, Bavaria, Germany, Jun 2006 |