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| Ivana Wulff | 6187081288 **ivana.wulff@gmail.com****1680 Linden Park Lane****Aurora, Illinois 60504** |

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| Professional Summary | Gifted General Manager with excellent team building and leadership abilities honed over career in Hospitality industry. Delivers high-quality service and consistent business results with resourceful approach to handling routine and complex challenges. Achieves short- and long-term objectives with successful strategic planning and performance optimization skills. |

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| Skills |

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| Business administration | Risk mitigation | Loss prevention |
| Employee training | Risk management | Budget coordination |
| Project management | Operations oversight |  |

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| Experience |  **General Manager**Hampton Inn By Hilton I55, Joliet, Illinois , **Jun 2020 - Current** * Implemented successful training and recognition programs to boost employee morale and reduce turnover.
* Deployed solid promotional and budget control strategies to achieve revenue and profit targets.
* Protected assets, set access policies, and monitored security to structure operations and maximize strengths.

 **Assistant General Manager**Courtyard By Marriott, St. Charles, Illinois , **Jun 2019 - Jun 2020**  **Assistant General Manager**Hampton Inn By Hilton I80, Joliet, Illinois, **Feb 2018 - Jun 2019**  **Guest Service Manager**Hampton Inn and Suites by Hilton, St. Charles, Illinois, **Feb 2015 - Feb 2018**  |

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| Education |  Bachelor of Early Childhood EducationKF College Scheinfeld, Scheinfeld, Bavaria, Germany, Jun 2006  |